



Automated Speech Recognition & Text to Speech

You can also make it possible for your customers to use state-of-the-art, standards-based technology to speech-enable their network-based interactive voice response (IVR). Automatic Speech Recognition uses grammar to determine which words can be recognized and a Text-To-Speech uses a formant-based filter approach which results in a genuinely synthetic voice. As the **effEctive®** Network-Based Contact Center supports a standardized interface to third-party speech engines, you or your customers can select the third-party ASR and TTS solution that best serves given requirements. [Contact us](#) to learn how to integrate third-party speech applications.

