



## Value for the Contact Center

- ▶ Capacity and features on demand (pay only when used, flexible staffing)
- ▶ No infrastructure at contact center premises, reducing costs
- ▶ Complete self-management web tool for administration
- ▶ Easy to use thin GUI with comprehensive feature set
- ▶ Voice & multi media - full contact center
- ▶ Integration for CRM and DB sub systems without carrier intervention

[Contact us](#) to create added value for your contact center customers.

