



Welcome to the **effEctive**® Website for Cloud-Based Contact Center Services

ECT is the ideal partner for cloud-based contact center services. Our modular solution allows carriers and service providers to offer services such as virtual contact centers, web-based Interactive Voice Response, network-based Automatic Call Distribution, or televoting. With our scalable technology you provide features on demand, saving your clients money and fulfilling changing market demands.

Click on the Speech Bubbles below to learn more about our experience.